

SUMMER 2018

Old Leake Medical Centre News

We're on the web!
www.oldleakemed.co.uk



Dates for your Diary

Please note that the surgery will be closed from 12:30pm for staff training on the following dates:

Thursday 16th August 2018
Thursday 20th September 2018
Thursday 15th October 2018

Should you require urgent medical attention on any of these afternoons, please telephone the surgery on 01205 870666.

Text Reminder Service

We are now offering a free appointment reminder service via text. If you are not currently receiving reminders on your mobile phone, please check with reception that we have your correct number on our records.



We want to hear from you

We value patient feedback and would like to hear from you to tell us how we are doing. If you would like to provide feedback please do so by visiting our website or you can fill out the Friends and Family submissions at the Reception desk.

Dispensary Opening Hours

IMPORTANT INFORMATION

As from Tuesday 16th May 2017 the dispensary opening hours will be as follows:

Monday to Friday

9am to 1pm

2pm to 6:30pm

PLEASE NOTE WE WILL BE CLOSED FOR LUNCH
EVERYDAY 1PM TO 2PM

Staff News

We bid farewell to some members of our team

Jacqui Geen—has left the Dispensary team to retire. We would like to thank Jacqui for her valued contribution over the years.

Also

We are delighted to announce that Angela Wild is now working as a Health Care Support Worker providing support to the nursing team.

Thank you

On Monday 16th July Dr Bijoy Sinha Senior Partner at the Medical Centre and Dr Jha Mental Health Consultant at the Pilgrim Hospital hosted a Healthy Minds and Wellbeing Event at the village community centre.

The event was very well attended by patients and representatives of support services. It was very encouraging to see so many positive conversations taking place at the event

Also a special mention of thanks to the practice Patient Participation Group for providing refreshments and ensuring everyone was looked after.

For information about further upcoming events please check our website.

www.oldleakemed.co.uk

Alternatively we will place information on noticeboards and windows within the practice to ensure patients are kept up to date with the most recent information.

Keep Hydrated

In light of the recent hot weather we have issued advice on the practice website and also placed posters around the practice advising of the best courses of action to cope with the hot weather.

It is important not only to look after ourselves but those around us, especially younger or older people less able to care for themselves.

Patient Participation Group



We have a Patient Participation group who meet regularly to discuss matters relating to the surgery.

If you have a non medical condition that you would like to speak to a member of the PPG about, please let us know and we will arrange for one of them to contact you.

We always welcome new members. If you would like to join us please enquire at reception or email us at

LECCG.oldleakemc@nhs.net

Book Sale

We would like thank everyone who has donated and purchased books from the book stall. Funds are used to purchase products that patients will benefit from.



Care Navigation Training

Staff at the practice have recently undertaken care navigation training. This training enables our reception team to best direct patients to the most appropriate appointment/care. The training has been provided with the support from the GP's at the practice. The receptionist may start to ask more questions to the patients when they come into the practice as this is now part of their job. We would really appreciate patient co-operation as these measures have been introduced to help you.

Memory Clinic

Earlier in the year we began to offer Memory Clinics for Carers of patients diagnosed with Dementia.

So far the feedback has been very good. The support worker from the Alzheimers Society offers a twice monthly clinic with 45 minute appointments to enable them to establish individual needs . For further details about the clinics please speak to one of our Reception Team.

We need your help

Could we please ask that all patients ensure that Old Leake Medical Centre are informed of any changes to

Personal contact details. If your details have changed please speak to one of our receptionists.